



Accessibility Statement

We are committed to making our property welcoming and accessible to all guests, including those with mobility, sensory, or other access needs. Below is information about the accessibility features currently available, along with details on how to make further enquiries.

Accessible Rooms

- We offer **two dedicated accessible rooms**, each designed with mobility-friendly features:
 - A **wooden access ramp** leading to the room, allowing guests to avoid stairs entirely.
 - **Lowered door and cabinet handles** for easier reach and use.
 - **Telephone placed within easy reach** from the bed for convenience and safety.

Property Accessibility Features

- **Accessible signage** is placed throughout the property to help guests with wayfinding.
- An **electric cart** is available on request to assist guests with mobility or special needs in moving around the property.
- A **dedicated butler service** is provided to accessible-room guests, offering personalized assistance throughout their stay.

How to Enquire About Accessibility

If you have specific accessibility needs or questions not covered above — such as bathroom configurations, step-free routes, equipment requirements, or dietary/medical considerations — please contact us before booking:

- **Phone:** +97756695447
- **Email:** bjl@barahi.com
- **Online enquiry form:** www.barahijunglelodge.com

We recommend reaching out at the time of booking so we can confirm the most suitable room and arrange any additional assistance in advance.

Our Response Commitment

We aim to respond to all accessibility enquiries **within 24 hours** (or by the next business day for enquiries received on weekends/holidays). Our front office/reservations team is trained to:

- Verify accessible room availability and specific features against the guest's stated needs.
- Escalate detailed or unusual requests to the relevant department (housekeeping, maintenance, or management) for accurate confirmation before replying.

Confirm arrangements in writing (email) once finalized, so the guest has a record of what has been agreed.

Approved by: _____

Position: General Manager, Barahi Jungle Lodge

